

Terms and Conditions - Star Technologies

Website: <https://startechnologies.co.in/>

Business: Laptop Repair, Computer Hardware Services & CCTV Installations

Location: Bobbili, Vizianagaram District, Andhra Pradesh

1. Acceptance of Terms

By availing any service from Star Technologies, you agree to these Terms and Conditions.

2. Services Offered

Laptop/desktop repair and upgrades, hardware sales and installation, printer servicing, CCTV sales and installation, and related technology support services.

3. Diagnosis & Estimates

Diagnosis fees may apply. Repairs begin only after approval. Additional faults and costs will be communicated before work proceeds.

4. CCTV Installation Services

Installations are based on site assessment and agreed scope. Changes after installation may incur additional charges. Customer must provide stable power and suitable mounting surfaces.

5. Payment Terms

Full payment is required before device release or upon completion of installation. Advance payment may be required for certain services and hardware.

6. Data Responsibility

Customers are solely responsible for backing up data. Star Technologies is not liable for data loss, corruption, or deletion during diagnosis or repair.

7. Warranty

Repairs carry a limited 30-day warranty unless otherwise stated. CCTV hardware carries applicable manufacturer warranty. Warranty exclusions apply for misuse, physical damage, liquid damage, and unauthorized modifications.

8. Limitation of Liability

Liability is limited to the amount paid for the specific service. Star Technologies is not responsible for indirect losses, data loss, profit loss, or third-party issues.

9. Customer Responsibilities

Provide accurate information, remove personal accessories, ensure safe site access, and collect devices promptly.

10. Unclaimed Devices

Devices not collected within 30 days after notification may be treated as abandoned and disposed of after reasonable notice.

11. Cancellation & Refunds

Diagnosis fees are generally non-refundable. Cancellations after work has started may incur charges.

12. Parts & Hardware

Genuine, OEM, or high-quality compatible parts may be used depending on availability and suitability.

13. Governing Law

Governed by the laws of India. Jurisdiction: Vizianagaram, Andhra Pradesh.

14. Changes to Terms

Star Technologies may update these terms from time to time.

Contact

Star Technologies

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